

SANITARY INFO

Following the recommendations of ICOM Wallonia-Brussels and SMW, the CID au Grand-Hornu takes care of your safety during your visit.

- We ask visitors to wear a mask Inside the site. Each visitor is invited to present himself at the reception desk with his own mask.
- Specific markings are put up at the museum reception desk to manage the arrival of visitors and thereby respect the rules of social distancing. Please respect them.
- In the exhibition rooms (and other closed rooms), we will respect the rule of 1 visitor per 15m². The stewards manage the flow of visitors. Thank you for facilitating their work.
- Families/couples/roommates living under the same roof will have to visit together at the same pace.
- Payments by electronic terminals are preferred. In the absence of the contactless option, the device is disinfected after each use.
- Audio guides are disinfected after each use.
- As long as measures for groups are in force, no group visits, whether free or guided, will be permitted.
- The horeca areas are closed until the horeca reopens in general.
- Access to the cloakrooms and storage lockers is not allowed at the moment.
- Access to the toilets is regulated according to the rules of social distancing.
- Hydroalcoholic gel is made available to visitors at the entrance and exit of the museum and is compulsory for each user.